

# Limited Warranty

**What Is Covered** – This warranty covers defects in materials or workmanship.

**Who Is Covered** – The original purchaser.

**For How Long** – Harken® products are warranted for five (5) years from the date of purchase, with the following exceptions:

1. **Swage fittings** are warranted for two (2) years from date of purchase.
2. **Jib Reefing and Furling systems** are warranted for seven (7) years from date of purchase. Hydraulic Furling systems are warranted for five (5) years from date of purchase. See instruction manual for Harken® Jib Reefing and Furling systems for more details.
3. **Code Zero furlers** and related products are warranted for three (3) years from date of purchase.
4. **Carbo Racing Foils** are warranted for three (3) years from date of purchase.
5. **Winches and winch related products** are warranted for three (3) years from date of purchase. Electric/hydraulic winch motors are warranted for one (1) year from date of purchase.
6. **Custom products, carbon fiber products and/or high performance installations** of standard

catalog products for extraordinary use applications including but not limited to America's Cup, some transoceanic races and globe circling events are warranted for one (1) year from date of purchase. America's Cup events are covered by specific contracts.

Clear coat finish on carbon fiber is not warranted as surfaces may eventually experience wear and UV damage from exposure to sun. Contact Harken® for recommended finishing materials, or we can refinish the part at minimal cost.

Contact Harken® for event classification and more details for these custom products and/or high performance installations.

7. **Clothing, shoes, gloves, sunglasses, and related accessories** are warranted for the period of time and under the conditions noted on their hang tags.

After the end of any specific warranty period noted above, HARKEN® MAKES NO EXPRESS OR IMPLIED WARRANTIES OF ANY KIND WITH RESPECT TO THE PRODUCTS, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states, or if you live outside the U.S., some countries, do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**What Harken® Will Do** - Harken® will provide technical support by telephone, fax, email or letter to help diagnose a problem. Harken® will, at its option, repair, replace, or give you credit for defective products returned to Harken® at your expense within the warranty period.

**What Is Not Covered** - This warranty does not cover any product that was: improperly installed; inadequately inspected after installation; improperly maintained; discolored through exposure to teak cleaners and other caustic solutions; used outside of normal sailboat applications or otherwise used in any application for which it was not intended; used under load conditions exceeding the rating or other recommendation published in the Harken® catalog; or subject to misuse, negligence, accident, or unauthorized modification or repair. Normal wear to teeth of cam cleats; line; LOUPS™; tie line supplied

**Warning:** Sailing is an exciting sport and calls for judgment and responsible use of sailboats and equipment. Loads can be significant and shock loading from heavy winds and seas can quickly magnify to extremes. Harken encourages all persons selecting, installing or maintaining Harken® gear to be cautious and mindful of such loads, and to carefully follow all installation, use and maintenance

with Ti-Lite blocks; buckles; webbing; winch drums and pawls; Captive Reel Winches; and wear from wire rope on all equipment is also excluded. Electric motors, accessories and switches that are disassembled beyond normal installation requirements, or improperly installed, wired or serviced are excluded. Labor charges are also excluded. Separate warranty provisions may be available from vendors on some of the above products. Contact Harken® for this warranty information.

CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE NOT RECOVERABLE UNDER THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

**How To Get Service** - If something goes wrong, contact Harken® directly or your local Harken® dealer to arrange for warranty assistance. Your dealer has Harken® Warranty Return Guidelines that provide you with exact return procedures depending on the product involved. We will need, in writing, your name, address, phone number, date of purchase, type of boat, product involved, application, an explanation of the defect, and conditions under which the product was used. We are fair and we do care when Harken® products do not perform.

*instructions. Failure to do so may result in grave bodily injury and risk to life.*

*Any use of Harken® equipment for human suspension must follow a safety factor of 10:1 safe working load to actual load. A secondary safety line of an equivalent safety factor ratio must also be used. We strongly advise that aloft rigging maintenance and installation be left to rigging professionals.*

